iSCAN

Support On Demand Structure

Service Provider
- Dedicated support team with phone support.
- SOD utility installation with licensed OE software.

Customer / End User
- Stable Internet connection via Ethernet or Wi-Fi.
- iSCAN OBDII connection to vehicle with battery maintainer.

- Provide OE Pre & Post Scan for quality assurance.

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iSCAN

SUPPOR T ON DEMAND SOD

iSCAN 3

iSCAN SX

A first of its kind, patent-pending technology that allows for remote diagnostics and flash programming capabilities from multiple, third- party providers.

iSCAN SOD is unique in that it marries OE and J2534 protocols for faster and more complete functionality across most major vehicle makes.
Only the iSCAN device with a stable internet connection and a suitable programming smart battery charger are needed at the vehicle.

iSCAN

SOD Is a New Revenue Center

A New Revenue Stream and Profit Center! As an iSCAN SOD provider, you now have the ability to offer your services to any iSCAN end-user. You pick what services you offer, when you offer them and how much you charge.

Services

• Provide remote OE programming
• Provide remote OE diagnostics
• Provide remote OE pre & post scans

How SOD Works

You apply to become an iSCAN SOD provider and upon review and acceptance you are now ready to provide services over the iSCAN SOD network.

Example: An end-user needs to program a replacement module. As an available provider, you are connected with the end-user and remote into the device and perform the remote programming using your licensed OE equipment over the iSCAN SOD network and the iSCAN device at the vehicle level.
Upon completion of the programming event, you charge the end-user your rate and move on to the next customer.

The iSCAN SOD network is the only OPEN network that brings providers and end-users together. We are not competing with you for your knowledge and services. We create and maintain the platform and you support end-users with your expertise and services. You decide how much you wish to provide, when to provide it and how much to charge for your time. You only pay a nominal access fee to iSCAN when you use our network for remote services.

OE + J2534 Pass-Thru

The most unique technological aspect is the fact that we are not limited to just J2534 protocols as many of the other current remote providers are. J2534 is a standardized communication protocol, but it is only fully adopted by a few vehicle manufacturers. We utilize J2534 protocols when there is no sacrifice to speed or functionality. Otherwise, we are using OE level protocols to maximize speed and functionality. Bottom line, we perform closer to 100% OE versus the competition.

Supported Coverage

BMW
• ICOM Type A compatibility covers all OBD enabled communication
• ISTA+ Web Application, ISTA D Diagnosis Application provides full vehicle diagnostics starting with E36/Z3 Platform, ISTA P Online allows controls module reprogramming for new control modules.
• MOST based programming not supported

Mercedes-Benz
• C4 compatibility supports coverage of all engine, chassis and body systems.
• Xentry and DAS provide full diagnostic support including reprogramming, configuration, initialization, fault diagnosis and guided diagnostic tests.
• Configuration via SCN Coding / CVN coding is covered.
• DoIP network not supported

Porsche
• PIWIS II Integrated Workshop Information System compatibility
• Coverage includes DTC displays & clear, data list, snapshot, guided fault finding, service information, vehicle system specific function tests, program, reprogram, initialize modules, code keys, control module coding.
• Coverage for most OBDII Porsche North America vehicles up to 2017

VW / Audi
• VAS 5054A compatibility
• VW, Audi, Bentley, Lamborghini
• OBDII supports Diagnostic, DTC Code retrieval, Vehicle Self Diagnosis, guided fault finding, guided functions, coding functions.
• ODIS compatibility for Windows 7 installations.

Volvo
• VIDA for D2 and GGD protocol-based vehicles
• VIDA coverage includes , DTC Code retrieval, Vehicle Self Diagnosis, guided fault finding, guided functions, coding and service functions.Model year coverage for OBDII vehicles w/ J2534-2 and 2004 up for reprogramming via J2543-1.
• Support XC90 up to 2016

Jaguar / Land Rover
• Jaguar Land Rover SDD (Symptom Driven Diagnostic) compatibility for OBDII vehicles
• SDD supports Jaguar and Land Rover vehicles built from 1995 MY onward.
• Subscription supports DTC Code retrieval, Vehicle Self Diagnosis, guided fault finding, guided functions, coding, service functions and module programming

Toyota
• Techstream coverage with active TIS Professional Diagnostic supports DLC3/J1962 based diagnostic functions on 1996 and later Toyota, Scion, and Lexus vehicles marketed in North America.
• Coverage includes DTC code retrieval, data logging, bi-directional tests, network test, module programming, body controls, chassis tools, electrical tools, powertrain tools.

Honda / Acura
• HDS Honda/ Acura Diagnostic software with modular vehicle communication interface (MVCI) compatibility.
• Model year coverage covers 1992 and later Honda and Acura vehicles.
• Coverage includes Checks and clears diagnostic trouble codes (DTCs), Real-time data display (data list), Data capture (snapshot), Vehicle and system specific function tests, Reprogram or initialize Modules, Control module reprogramming, all applicable systems

General Motors
• GDS2 Global Diagnostic System compatibility with MDI Multiple Diagnostic Interface for future vehicles starting with Global A vehicles communicate vehicle's ECU with CAN bus.
• Model year coverage reprogramming for 1996- up vehicles.
• Coverage includes DTC code retrieval, data logging, bi-directional tests, network test, module programming, body controls, chassis tools, electrical tools, powertrain tools.

Ford
• FJDS (Ford Module Programming) J2534 compatibility
• Coverage includes Self Test (DTC code retrieval), data logger, network test, module programming, chassis Systems, Electrical Systems, Powertrain Systems, Signal Generator Monitor (SGM).
• Vehicle Diagnostics (2018-Present) , Module Programming (1996 ~ Present)