

## Problems using the store at TST?

Many members have a password because they received one after making a request, but are confused when they try to buy an item on the online shopping cart only to find they need a whole new username and password. Why does the TST username and password that is used to get on the members-only section of the website not work here?

Because we use PayPal, they require their own username (usually your email) and password. To help out with using this confusing part of the website, we are going to walk through how one goes about ordering a product at the member discounted rate.

1. Click on “Members Login” on any part of the site.

2. Type in your TST username and password that was given to you.

3. Choose a product and add it to the cart.



4. After finishing shopping, click “checkout” and afterward click on “New Customer Checkout: Proceed With Checkout.” It will bring you to a page where you create a new customer account.

Special Note: To make a payment, create your own username ID at New Customer Checkout or use the ID you already have that is not your TST member ID. Afterward, you may pay with your credit card or your PayPal account.

[View Cart](#)

Billing Information		Required fields are marked with an asterisk (*)
E-Mail Address*	<input type="text"/>	
Create Account Password*	<input type="password"/>	
First Name* <small>(If paying by credit card, please enter your first name as it appears on your card)</small>	<input type="text"/>	
Last Name* <small>(If paying by credit card, please enter your last name as it appears on your card)</small>	<input type="text"/>	
Company Name (optional):	<input type="text"/>	
May we add your email to our newsletter list?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Billing Details		
Address1*	<input type="text"/>	
Address2:	<input type="text"/>	
City*	<input type="text"/>	
State/Province*	<input type="text" value="AK"/> Other : <input type="text"/>	
Zip/Postal Code*	<input type="text"/>	
Country*	<input type="text" value="United States of America"/>	
Telephone*	<input type="text"/>	
Fax:	<input type="text"/>	
Shipping Details		

**New Customer Checkout**

5. Use your email and password of your own choice as your TST shopping-cart password. Now, whenever you purchase something and end up going to the online shopping cart, you can use the user information you created to log in and make your purchases.

As a side note, if you already have a PayPal username which uses that email, it is possible that the website will tell you there is a user with that email already. If this is the case, you can use another email or try logging in with the email used by your PayPal and your PayPal password.

If you ever have any questions, email us or call!